

Freddies of Pinewood Returns Form

For Jeans Fit and Size Issues, Please Send Us A Selfie In Them.
We Will Be Able To Advise.

Name -

Order Number -

Items Returned -

Reason For Return -

Exchange or Refund?

[Please state style and size

You would like in exchange] -

If you are required to put a customs declaration please make sure you write clearly “No Commercial Value,Returned Goods”.

US Customers – Please email us first, sales@freddiesofpinewood.co.uk. We have a US returns address which we will provide you with.

Please note as per our terms and conditions – all items will be quality checked upon return. A refund will not be given if the garment has been obviously worn or has been damaged. Also clothes can absorb household smells and attract pet hair, please take care to avoid this as we may have to deduct a handling charge from your refund.

You are responsible for return postage to us. When exchanging an item you are also responsible for the postage of the exchange item – we will send you a Paypal invoice.

Please use the original packaging where possible.

Our return address is: Freddies of Pinewood, Unit 2, Station Street, Walton on the Naze, Essex, CO14 8DL United Kingdom. Phone number +44 [0]1255 852109

WWW.FREDDIESOFPINEWOOD.CO.UK

Freddies of Pinewood is the trading name of Alex. Whyte [Aberdeen] Ltd, Company number 9952973 Est.1956