

## Freddies of Pinewood Returns Form

You Have 14 Days From Receipt To Decide For Jeans Fit and Size Issues, Please Send Us A Selfie In Them. We Will Be Able To Advise.

Name -

Order Number -

Items Returned -

Reason For Return -

Exchange or Refund?

[Please state style and size  
You would like in exchange] -

If you are required to put a customs declaration please make sure you write clearly “No Commercial Value, Returned Goods”.

Please note as per our terms and conditions – all items will be quality checked upon return. A refund will not be given if the garment has been obviously worn or has been damaged. Also clothes can absorb household smells and attract pet hair, please take care to avoid this as we may have to deduct a handling charge from your refund.

US Customers – we have a different return form for you, if you have lost the one in the parcel please email us.

You are responsible for return postage to us. When exchanging an item you are also responsible for the postage of the exchange item – we will send you a Paypal invoice.

Please use the original packaging where possible.

Our return address is: Freddies of Pinewood, 23 Old Pier Street, Walton on the Naze, Essex, CO14 8AH United Kingdom. Phone number +44 [0]1255 675398

[WWW.FREDDIESOFPINEWOOD.CO.UK](http://WWW.FREDDIESOFPINEWOOD.CO.UK)

Freddies of Pinewood is the trading name of Alex. Whyte [Aberdeen] Ltd, Company number 9952973 Est.1956