

FREDDIES OF PINEWOOD RETURNS FORM

For help with fit and size issues please email us a 'selfie' in your order to

sales@freddiesofpinewood.co.uk - we will be happy to advise

Name -

Order Number -

Items returned -

Reason for return -

Exchange or refund (Please also state size and style for exchanges) -

If you need to return your order please note you have 14 days from the day of delivery. As per our terms and conditions, all items will be quality checked upon return. A refund will not be given if the garment has obviously been worn or has been damaged. Also clothing can absorb house smells and attract pet hair. Please take care to avoid this as we may have to deduct a handling charge from your refund.

If the item is faulty please send us an email with a photo.

INTERNATIONAL CUSTOMERS – PLEASE MARK THE CUSTOMS FORM “RETURNED GOODS, NO COMMERCIAL VALUE”

You are responsible for return and exchange postage. We will send a paypal invoice. We know how expensive postage is these days so we subsidise exchange postage on all international orders. The weight not exceeding 2kg or 4lbs you will only be charged £10.

Please use the original packaging where possible.

RETURNS ADDRESS -

Freddies of Pinewood

23 Old Pier st

Walton on the Naze

Essex CO14 8AH

Freddies of Pinewood is the trading name of Alex Whyte Aberdeen Ltd. Company number 9952973
Est. 1956

thanks

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